

## EMERGENCY RELIEF SERVICES IN THE WEST METRO AREA OF MELBOURNE

### HOMELESSNESS ACCESS POINT FOR BRIMBANK MELTON

SASHS (Salvation Army Social Housing Service)  
6/147 Harvester Rd  
Sunshine 3020  
Phone: 9312 5424

Opening Hours: Monday – Friday 9am – 5pm  
After hours response – Phone 1800 825 955

### HOMELESSNESS ACCESS POINT FOR WESTERN MELBOURNE

Moonee Valley, Maribyrnong, Hobsons Bay, Wyndham & north and western parts  
City of Melbourne  
122 Victoria St, Seddon Phone 9689 2777 OR  
Level 1/1 – 13 Watton St, Werribee Phone 9216 0300

Opening Hours: Monday - Friday 9am – 5pm  
After hours response – Phone 1800 825 955

### EMERGENCY RELIEF - BRIMBANK

Agency	Support Available	Hours	Address	Contact	Information
Uniting Lentara	Food parcels	Tuesday – Fridays 10am – 12.30pm	32 Withers St Sunshine 3020	9311 5900	For people in Brimbank. Must have a Centrelink or Immigration Card
In partnership with the Tin Shed Neighbourhood House	Food parcels	Tuesdays 10am – 12noon	The Tin Shed Neighbourhood House, 309A Main Road East St Albans	9366 4302	Available to residents of Brimbank five times a year from <u>either</u> the Sunshine or Tin Shed site in St Albans.
Helping Hands Mission	Food parcels	By appointment	Near corner of George St and Hertford Rd Sunshine 3020	Phone 1300 892 010 for appointment	For people in Brimbank Must have a Centrelink card (don't accept Immigration Card)
Anglicare Sunshine	Food vouchers	Mondays and Thursdays 10am – 1pm	Holy Apostles Church 100 Anderson Rd Sunshine		Only available to people living in post codes 3020
Anglicare St Albans	Food vouchers	1 <sup>st</sup> and 3 <sup>rd</sup> Monday of the month 9.30am – 12.30pm	The Martyr Anglican Church, Corner Alexia St & East Esplanade St Albans		Only available to people living in post codes 3021 or 3023 (St Albans and Deer Park)
Anglicare Sydenham	Food vouchers	Wednesdays 11am – 2pm	St Luke's Anglican Church Corner Kings Rd & Bellbird Ave, Taylors Lakes 3038		Only available to people living in post codes 3036, 3037 or 3038 (includes Hillside and Taylors Hill)

Holy Eucharist Parish	Fresh fruit and vegetables	Fridays 10.30am – 2pm	1A Oleander Drive St Albans South 3021	9366 1310	For people in Brimbank. Must have Centrelink or Immigration Card
SASHS Support Service	Food vouchers	Monday, Tuesday, Thursday and Friday	6/147 Harvester Rd Sunshine	9312 5424	Available to Brimbank and Footscray residents. Call to make an appointment.
Northpoint Pantry	Food parcels	Monday 2pm – 4pm	Glengala Hotel – 214 Glengala Rd Sunshine	9338 1898	For people in Brimbank. Must have a Centrelink or Immigration Card

### EMERGENCY RELIEF – HOBSONS BAY

Salvation Army	Food vouchers	Tuesday, Wednesday and Thursday 10am – 2pm	108 Queen St Altona	9398 1954	For people in the Altona, Altona Meadows/West and Seaholme areas.
Walker Close	Food voucher	Wednesday 10am – 1pm	Cnr Walker Close and Millers Rd Altona North		For people in the Altona, Williamstown and Yarraville areas
Laverton Community Centre	Food parcels	Monday, Wednesday and Fridays 10am – 1pm	95 – 105 Railway Ave Laverton	8368 0177	Must live in 3028 postcode
Williamstown Emergency Relief Centre	Food parcels	Monday and Fridays 10am – 1pm	Holy Trinity Parish Centre 2 – 6 Pasco St Williamstown	9397 8411	For people in Braybrook or Williamstown

### EMERGENCY RELIEF – MARIBYRNONG

Wesley Footscray Outreach	Showers, laundry, morning tea and lunch program and food parcels	Wednesday – Friday 9.30am – 4pm	310 Barkly St Footscray	9689 3515	Shower and laundry facilities are available to people in the western suburbs. Food parcels are available for people in the Maribyrnong area.
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### EMERGENCY RELIEF – MELTON

Melton Combined Churches Caring	Food parcels	Monday – Thursday 10am – 3pm Friday 10am – 12.15pm	100 Coburns Road Melton	9747 6811	For people in Melton. Must have a Centrelink or Immigration Card Available to residents of Melton once a year. To access further assistance an appointment with the Budget Educator is required.
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Northpoint Pantry	Food parcels	Friday 9.30am – 12.30pm	Melton South Community Centre 41 Exford Road Melton South		For people in Melton. Must a Centrelink or Immigration Card
Resurgence Food Hampers	Food parcels	Monday – Friday 9am – 2pm	3 Graham St Melton	9747 6527	For people in Melton. Must have a Centrelink or Immigration Card
Melton City Council	Vouchers	232 High St Melton	Monday, Tuesday, Wednesday and Friday (appointment times allocated between 9.30am – 2.30pm)	9747 7200	<u>Appointments are made by phoning 9747 7200 at 11am on Tuesday morning, bookings are for the following week. Once appointments are fully booked you will need to wait until the following Tuesday at 11am to book an appointment.</u>
Melton City Council	Vouchers	193 – 201 Caroline Springs Boulevard, Caroline Springs	Wednesday only (appointment times allocated between 9.30am – 2.30pm)		

### EMERGENCY RELIEF – MELBOURNE

Church of all Nations	Food parcels	Tuesday, Wednesday and Thursday from 10am	180 Palmerston St Carlton	9347 7077	
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### EMERGENCY RELIEF – MOONEE VALLEY

Essendon Citizens' Advice Bureau	Food vouchers	Monday, Tuesday, and Friday 11am – 2.15pm	1 Pascoe Vale Rd Moonee Ponds	9370 4533	For people living in Ascot Vale, Essendon, Highpoint, Maribyrnong and Moonee Ponds
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### EMERGENCY RELIEF – WYNDHAM

Salvation Army	Food vouchers	Monday, Tuesday and Wednesday 9.30am – 2pm Thursday 9.30am – 11.15am	209 Watton St Werribee	9731 1344	For people in the City of Wyndham
Uniting Care	Food vouchers/food parcels/Op Shop	Monday – Friday Must present to the service in the morning at 9am	19 Duncan's Rd Werribee	9742 6452	For people in the City of Wyndham

## LOW COST NOT FOR PROFIT SUPERMARKET

Agency	Support Available	Hours	Address	Contact
City Care Storehouse Low cost supermarket run by Hillsong 30% discount for holders of Centrelink, full time Student Card and Immigration Cards	A range of fresh fruit, fresh bread, meat, eggs, grocery items, frozen food and toiletries/cleaning products	Wednesday, Thursday and Friday 9am – 2pm	79 Sunshine Road West Footscray (The supermarket is an 8 minute walk from Tottenham Train Station) Ample parking is available	9318 4477

## COMMUNITY MEALS

Agency	Support Available	Hours	Address	Contact
Braybrook Community Hub	Community Meal	7pm every Sunday night (arrive on time, limited spaces)	107 – 139 Churchill Ave Braybrook	
CommUnity Plus	Community Meal	1 <sup>st</sup> Wednesday of the month 12.30pm – 1.30pm	822 Ballarat Rd Deer Park 3020	7379 0103
Salvation Army	Community Meal	Every Friday night 6pm	42 Devonshire Rd Sunshine 3020	9364 9335
Uniting Lentara	Community Meal	Community meal held on 1 <sup>st</sup> and 3 <sup>rd</sup> Wednesday of every month 12.30pm – 2pm	32 Withers St Sunshine 3020	9311 5900
Wesley Footscray Outreach	Showers, laundry, morning tea and lunch program	Wednesday – Friday 9.30am – 4pm	310 Barkly St Footscray	9689 3515
Williamstown Emergency Relief Centre	Community Meal	Every Monday and Friday 12 noon	Holy Trinity Parish Centre 2 – 6 Pasco St Williamstown	9397 8411
Hamadava Café (Salvation Army)	A drop in space providing breakfast and lunch. Homelessness support also available.	Monday – Friday 9am – 1pm Breakfast 9am – 10.30am Lunch 11.30am – 1pm	69 Bourke St City	9653 3299

Ozanam Community Centre	Monday – Friday Breakfast 9am – 10.30am Lunch 11.30am – 1pm Friendship Club 6pm – 8pm includes a meal	Breakfast daily between 9.15am – 2.30pm Lunch daily between 12noon – 1pm	268 Abbotsford St North Melbourne	9329 6733
St Mary's House of Welcome	Free breakfast 8.45am – 9.45am Free lunch 12noon – 1pm	Monday, Tuesday, Thursday and Friday 9.30am – 3.30pm Wednesday 8.30am – 1.30pm Saturday 8.30am – 1.30pm	162 – 169 Brunswick St Fitzroy	9417 6497
Church of all Nations	Weekly community lunch every Tuesday	Tuesday from 11.30am – 1pm	180 Palmerston St Carlton	9347 7077

## SOUP VAN

Agency	Support Available	Hours	Address	Contact
St Vincent de Paul	Hot meal	<p><b>MONDAY</b> 6.45pm 7.15pm 7.45pm</p> <p><b>FRIDAY</b> 6.45pm</p> <p><b>SATURDAY</b> 5.30pm 6.15pm</p> <p><b>MONDAY, TUESDAY, WEDNESDAY, THURSDAY, FRIDAY &amp; SUNDAY</b> 8pm</p>	<p>Braybrook Community Hub car park 107 – 139 Churchill Ave Braybrook Clark St Car Park (Dickson St &amp; Withers St) Sunshine Errington Reserve Car Park, near Big Sam's Car Park, St Albans</p> <p>Braybrook Community Hub car park 107 – 139 Churchill Ave Braybrook</p> <p>Clark St Car Park (Dickson St &amp; Withers St) Sunshine</p> <p>Errington Reserve Car Park, near Big Sam's Car Park, St Albans</p> <p>Whitten Oval 417 Barkly St Footscray</p>	

## FINANCIAL ASSISTANCE/FINANCIAL COUNSELLING

Agency	Support Available	Hours	Address	Contact
Uniting Lentara	No Interest Loan Scheme (NILS)		32 Withers St Sunshine 3020 Also offered at the Tin Shed Neighbourhood House site in St Albans	Phone 9311 5900 to make an appointment
CommUnity Plus – Provided by Circle Bank Alliance	Financial Planning and advice on personal financial budgets	Tuesday 12noon – 2pm	822 Ballarat Rd Deer Park 3020	7379 0103
Good Shepherd Australia New Zealand	A financial counsellor is a skilled professional who provides advice to help people manage their debts and get their finances back under control. They provide free, confidential and independent advice.	9.30am – 5pm		Phone 1800 007 007 OR Fill out Money Help's contact form <a href="http://www.moneyhelp.org.au/get-help/contact-form">http://www.moneyhelp.org.a u/get -help/contact form</a>

## ADVOCACY

Agency	Support Available	Hours	Address	Contact
Homelessness Advocacy Service (HAS) Council to Homeless Persons	Provides an advocacy service for people who are homeless		2 Stanley St Collingwood	Free call 1800 066 256

## DROP IN SERVICES

Agency	Support Available	Hours	Address	Contact
Uniting Lentara	Friendly drop in space	Tuesday – Friday 9am – 4.30pm	32 Withers St Sunshine	9311 5900
The Gap on Graham	Lunch, shower, toiletries	Second (2 <sup>nd</sup> ) Saturday in the month	5 Graham St Melton	
Wesley Footscray Outreach	Showers, laundry, morning tea and lunch program	Wednesday – Friday 9.30am – 4pm	310 Barkly St Footscray	9689 3515

Hamadava Café (Salvation Army)	A drop in space providing breakfast and lunch. Homelessness support also available.	Monday – Friday 9am – 1pm Breakfast 9am – 10.30am Lunch 11.30am – 1pm	69 Bourke St City	9653 3299
Living Room Primary Health Service	Free showers and laundry, food, phone calls and phone charging, drop in area to watch a movie	Monday – Friday 10am – 4pm Saturday 12noon – 5.30pm	7 – 9 Hosier Lane City	9945 2100 or free call 1800 440 188
Ozanam Community Centre	Monday – Friday Breakfast 9am – 10.30am Lunch 11.30am – 1pm Friendship Club 6pm – 8pm includes a meal	Breakfast daily between 9.15am – 2.30pm Lunch daily between 12noon – 1pm	268 Abbotsford St North Melbourne	9329 6733
St Mary's House of Welcome	Free breakfast 8.45am – 9.45am Free lunch 12noon – 1pm	Monday, Tuesday, Thursday and Friday 9.30am – 3.30pm Wednesday 8.30am – 1.30pm Saturday 8.30am – 1.30pm	162 – 169 Brunswick St Fitzroy	9417 6497
Church of all Nations	Drop in from 10am Weekly community lunch every Tuesday	Drop in – Tuesday, Wednesday and Thursday from 10am Community Lunch is on every Tuesday from 11.30am – 1pm	180 Palmerston St Carlton	9347 7077
<b><u>YOUTH SERVICE AGES 12 – 25</u></b>				
Frontyard Youth Services	Drop in space, showers, services	Monday – Friday 9am – 8pm Saturday & Sunday 10am – 6pm	244 Flinders St City	Free call 1800 800 531 After hours 1800 627 727

Updated – September 2018